

Request Credit and Common Credit Questions

Q: When will I get my certificate(s)?

A: It depends on the format and jurisdiction:

- Live program and live webcast participants will generally receive their certificates the business day after the program.
- If we are awaiting approval in your jurisdiction, your certificate will be issued once we receive approval.
- Certificates for on-demand programs will generally be issued within minutes after requesting credit if the program was pre-approved in your jurisdiction.
- In all cases above, the certificate will reflect the course completion date not the date the certificate was issued.

Q: How will I receive my certificate(s)?

A: You will receive your certificates via email from “PLI Certificates” at plicredits@pli.edu. Please be sure to add www.pli.edu to your safe senders list. If you are seeking certificates in more than one jurisdiction, each certificate will be emailed individually.

Q: How can I get a copy of my certificates?

A: You can access all your PLI certificates anytime via My Certificates.

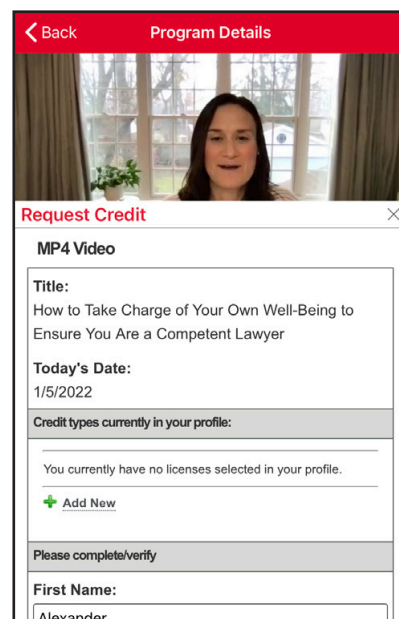
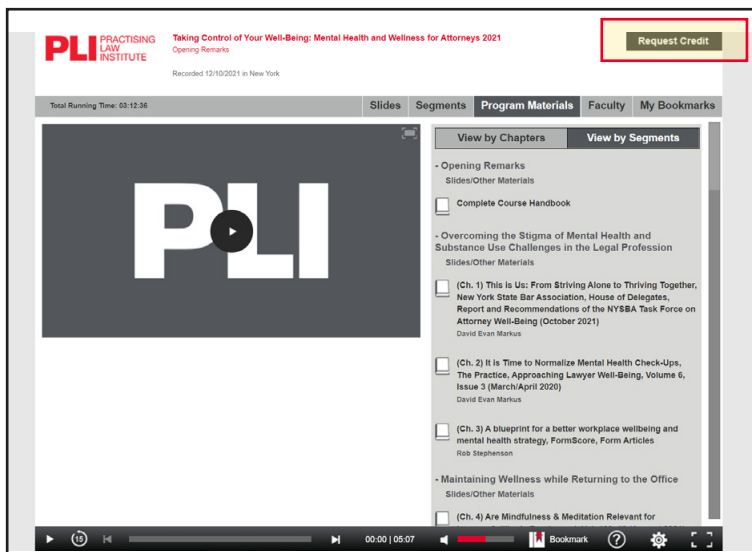
Q: Can I earn partial credit?

A: It depends on the jurisdiction, but yes! If you meet the minimum credit requirements for your jurisdiction (usually .5 or 1 credit) and request for credit, PLI will round and issue your credit accordingly. (Please keep in mind that if you’re going to watch the full program eventually, it’s advantageous to request once when you’ve watched as much as you intend to.)

Q: How do I request credit for an online program?

A: To request credit for an online program, click the “Request Credit” link at the upper right-hand corner of the web player or in the mobile app after completing the entire program or as much of the program as desired.

Note: for audio/video download programs (watched via our website or the mobile app) you will need to record the authorization code that is announced during the program and include the code in your request credit form.



For answers to other common questions, see PLI’s full [Credit FAQs](#).

My Credit Tracker

PLI offers a free tool to track compliance for a variety of jurisdictions, free to all PLI members.

I. Setting Up My Credit Tracker

Credit Tracker will automatically display the licenses listed on your account. Additional information might be needed to set up your credit tracker, depending on the jurisdiction, such as compliance group, birthday, or date of admission.

New York (Experienced) Switch to Newly Admitted Requirements

My birth month is and my birth day is

My Admission year is

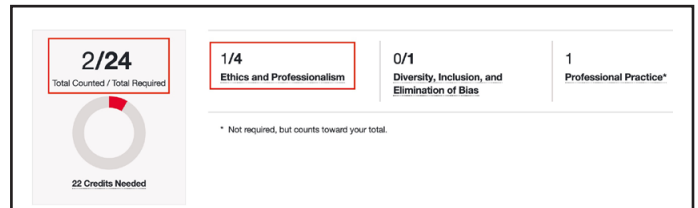
So my current compliance period is

The credits displayed may not be accurate if you do not enter your exact compliance period. Find your compliance period.

ⓘ How do we calculate these dates? As per Section 118.1, New York attorneys must register each alternate year within 30 days after their birthday. In order to ensure your compliance is calculated accurately, adjust the start date of your compliance period to the day after you submitted your last attorney registration, and adjust the end date to the date you will submit your upcoming registration (within 30 days after your birthday).

II. How PLI Tracks Your Credits

My Credit Tracker will show you a graph of how many total credits are being counted vs how many total credits are required. It will also show you how many specialty credits you've earned out of how many are required.



III. Previous/Next Compliance Periods

In addition to your current period, My Credit Tracker gives you the option to view either your previous or next compliance periods by clicking the buttons in the tracker.

New York (Experienced) Switch to Newly Admitted Requirements

The calculated dates for my current compliance period are 01/03/2022 to 01/02/2024

ⓘ How do we calculate these dates? As per Section 118.1, New York attorneys must register each alternate year within 30 days after their birthday. In order to ensure your compliance is calculated accurately, adjust the start date of your compliance period to the day after you submitted your last attorney registration, and adjust the end date to the date you will submit your upcoming registration (within 30 days after your birthday).

IV. External/Carryover Credits

You can add credit you have earned outside of PLI or manually carryover credits from one compliance period to the next.

V. Combine Credits from Multiple Accounts

PLI can combine credit histories for customers that have multiple PLI accounts. In the Credit Tracker screen, you'll be provided an option to verify your access to your multiple accounts. When you verify these accounts, PLI will then combine your credits from those accounts into your current credit tracker.